

NEWS ITEMS

"Jago Grahak Jago" Consumer Camp Held at Diglipur

The State Consumer Disputes Redressal Commission, A & N Islands and the Department of Civil Supplies & Consumer Affairs, Port Blair has organized a Consumer Awareness Camp at Panchayat Hall Sita Nagar village, Diglipur on 6th May 2019 at 10.30 A.M.

Smti. Bulbul Mistry, Pradhan, Gram Panchayat Sita Nagar welcomed the Chief Guest Hon'ble Justice Asim Kumar Ray, President of State Consumer Disputes Redressal Commission, A & N Islands, Members of the Commission, PRI Members and general public of the village.

The moto of such camps is to create consumer awareness among the people of the rural area and to educate about the rights of the consumers and redressal mechanism available in the A&N Islands. During the camp, Hon'ble Justice Asim Kumar Ray spoke about the Consumers' rights and three-tier quasi - judicial consumer dispute resolution mechanism as provided in the Consumer Protection Act, 1986. He has also referred to the multimedia campaign "Jago Grahak Jago"- an initiative of the GoI, Dept. of Consumer Affairs towards consumer education and awareness.

Advocate Biji Thomas, Sr. Member of State Commission explained about various provisions and methodology by which consumer can approach different Fora for settlement of grievances. Dr. Dinesh, Member of State Commission highlighted previous disputes and compensation awarded to the complainants by the Commission and villagers were made aware of their rights and self-protection. During the programme in which the general public raised various important questions like BSNLs telephone call drops, non compliance of Plan as promised in the voice/data card plan, charging more than MRP, percentage of value addition charges taken by the jewelers, non

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remittance of LPG subsidy etc. In response, the Hon'ble President and Shri. A. P. Sulaiman, Court Officer, State Commission has enlightened the fruitful remedy of the questions as well as threw light on consumer rights, duties and responsibilities as consumer, so that consumer does not become a victim at the hands of unfair traders/service providers.

Shri. R. Suresh Kumar, Assistant Director (CS&CA) proposed vote of thanks and expressed gratitude to PRI Members and villagers in sparing their valuable time for this kind of awareness camp. Shri. Linu Nair, CSI hosted the awareness camp



(Rajesh Kumar)

Registrar(SC)-cum-Dy. Director(CS&CA)

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**State Consumer Disputes Redressal Commission
Andaman & Nicobar Islands**

Port Blair, dated the 9th May 2019

Copy to:-

1. The Director (IP&T), A&N Administration for kind information and necessary action.
2. The Chief Editor, 'The Daily Telegram',/Dweep Samachar, Port Blair with request to publish the above News Item in the Daily Telegram/Dweep Samachar.
3. The Station Director, Doordarshan Kendra, Port Blair with request to broadcast the News Item in the Dweep Darpan.
4. The News Editor, "All India Radio" Port Blair with the request to broadcast the News Item in the Pradeshik Samachar Bulletin.



Registrar(SC)-cum-Dy. Director(CS&CA)