

PRESS NOTE

This is for the information to all consumers of this UT that in order to encourage them to come forward for seeking protection against any unfair trade practices, Department of Civil Supplies and Consumer Affairs has established a Consumer Helpline Service for consumer related queries, and solutions.

To create awareness among the consumers about the Rights and Responsibilities of a Consumer under the umbrella of Consumer Protection Act-2019, the consumers need to know their following consumer rights:-

1. The right to be protected against the marketing of goods, products or service which are hazardous to life property.
2. The right to be informed about the quality, quantity, potency, purity, standard and price of goods, products or services, as the case may be, so as to protect the consumer against unfair trade practices.
3. The right to be assured, wherever possible, access to a variety of goods, products or services at competitive prices.
4. The right to be heard and to be assured that consumer's interests will receive due consideration at appropriate for a.
5. The right to seek redressal against unfair trade practice and restrictive trade practices or unscrupulous exploitation of consumers, and
6. The right to consumer awareness.

For further clarification about any of the rights and responsibilities, consumer can approach the State Consumer Helpline functioning in the ground floor of the State Commission building, Dte. of CS & CA Complex, Supply Line, Port Blair or over phone no. 03192-235972.

Everyone is protected by the law, so be aware & be safe.



Registrar (SC)-cum
Deputy Director (CS & CA)

F.No. 1-19/SC/ANI/AWR/2019/1631
Department of Civil Supplies & Consumer Affairs
Andaman & Nicobar Administration

Port Blair, dated the 04th Oct. 2019.

Copy to: -

1. The Director (IP&T), A&N Administration for kind information with the request to publish the above news item in three alternative days in all leading private Local Dailies for wide publicity.

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