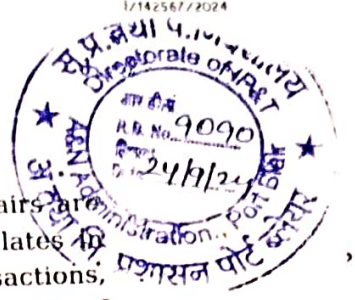


निदेशक (म व प ) क निजी अनुभाग  
Perf. Section of Director (DP&T)  
आ. प्र.स/ R.D. No. 5392  
दिनांक / Date 24/09/24

Director  
PRO/CEOT



**ADVISORY**

The Directorate of Civil Supplies & Consumer Affairs is receiving complaints that the shopkeepers are offering chocolates in lieu of returning the balance cash to the consumers during transactions, causing inconvenience to consumers and which is in gross violation of the Consumer Rights.

The owners of the shopkeepers are hereby warned to keep the change amount for returning to the Consumers. They are also advised to encourage digital payments to avoid such circumstances and smooth commercial transactions.

In case of any such violation noticed by the consumers, they are advised to approach this department in writing or contact the Complaint Cell of this Directorate over phone in No. 03192-230337.

Deputy Director (CS&CA)

F-14/1/2022-AD Card-DCSCA-CSCA\_AN/ 1135

अंडमान तथा निकोबार प्रशासन  
Andaman & Nicobar Administration  
निदेशाल यनागरिक आपूर्ति एवं उपभोक्ता मामले  
Directorate of Civil Supplies & Consumer Affairs

\*\*\*\*\*  
Sri Vijaya Puram, dated 24<sup>th</sup>

September , 2024.

**Copy to:-**

1. The Chief Editor, the Daily Telegram, Port Blair with the request to publish the above News Item in the "Daily Telegram" for 02 two consecutive days.
2. The Station Director, Doordarshan Kendra, Port Blair to telecast the News Item in the Dweep Darpan for 02 (Two) consecutive days.
3. The News Editor, All India Radio, Port Blair to broadcast the News item in the Pradeshik Samachar Bulletin for 02 (Two) consecutive days.

**Copy also forwarded to:-**

Digitally signed by  
Rajesh Kumar  
Date: 24-09-2024 11:31:25