

**i) “Sakhi” One Stop Centre**

One Stop Crisis Centre for Women was set up by the department of social welfare in January, 2016. This one stop centre is intended to support women affected by violence in private and public places, within the family, community and at the work place. Women facing physical, sexual, emotional, psychological and economic abuse, irrespective of age, class, caste, education status, marital status, race and culture are being facilitated with support and redressal. One Stop Centre was proposed to be established in a state & UTs to facilitate access to integrated range of services including medical, legal and psychological support.

**Overview Case Details Of One Stop Centre For The Period From April 2016 – March 2018)**

**Details of services as per ministry of women & child development format:**

Sl. No.	Types of Cases	2016-2017 (Apr to Mar)			2017-2018 (Apr to Mar)			
		Received	Received	Settled	Pending	Received	Settled	Pending
1	Police Assistance	-	00	00	00	4	4	00
2	Psychological Support	-	78	75	3	111	85	26
3	Medical Assistance	-	1	1	00	4	3	1
5	Legal Counseling	-	14	5	9	22	2	20
6	Shelter	-	6	6	00	9	9	00
<b>Total</b>			<b>102</b>	<b>88</b>	<b>14</b>	<b>156</b>	<b>104</b>	<b>52</b>

**Details Of Calls:**

<b>Sl. No.</b>	<b>No. of case related call received</b>	<b>2016-2017 Apr to Mar</b>	<b>2017-2018 Apr to Mar</b>
1	No. of call received	58	363
2	Cases settled	48	248
3	Pending cases	10	115

**Details Of Visitors:**

<b>No. of Visitors</b>	<b>2016-2017 Apr to Mar</b>	<b>2017-2018 Apr to Mar</b>
	332	1070

**Case Data From (April 2016- March 2017)**

<b>Sl. No.</b>	<b>Type of Cases</b>	<b>No. of Case Registered</b>				
		<b>Below 18 Years</b>	<b>18-35 Years</b>	<b>36-60 Years</b>	<b>60 &amp; Above</b>	<b>Total</b>
1.	Domestic Violence	-	20	8	1	30
2.	Rape	-	-	-	-	-
3.	Sexual Offence/ Harassment	3	5	1	1	9
4.	Acid Attack	-	-	-	-	-
5.	Women Trafficking	-	-	-	-	-
6.	Child Sexual Abuse	-	-	-	-	-

7.	Child Marriage	-	-	1	-	1
8.	Missing/ Kidnapping/ Abduction	-	-	-	-	-
9.	Cyber Crime	-	-	-	-	-
10.	Dowry Harassment/ Death	-	-	-	-	-
11.	Any Other	11	22	25	4	63
<b>Total</b>		<b>14</b>	<b>47</b>	<b>35</b>	<b>6</b>	<b>102</b>

**Case data from (April 2017-March 2018)**

Sl. No.	Type of Cases	No. of Case Registered				
		Below 18 Years	18-35 Years	36-60 Years	60 & Above	Total
1.	Domestic Violence	1	23	21	2	46
2.	Rape	-	-	-	-	-
3.	Sexual Offence/ Harassment	-	9	4	3	16
4.	Acid Attack	-	-	-	-	-
5.	Women Trafficking	-	-	-	-	-
6.	Child Sexual Abuse	2	-	-	-	2
7.	Child Marriage	1	-	-	-	1
8.	Missing/ Kidnapping/ Abduction	-	-	-	-	-
9.	Cyber Crime	-	-	-	-	-
10.	Dowry Harassment/ Death	-	-	-	-	-
11.	Any Other	17	31	38	4	90
<b>Total</b>		<b>21</b>	<b>63</b>	<b>63</b>	<b>9</b>	<b>156</b>

Public benefit:

With the setting of One Stop Centre in November, 2015 it was expected that women would approach the Centre in substantial numbers to share their grievances, especially because of the rampant problem of alcoholism among men and related domestic violence, desertion of wives etc.

The “SAKHI” One Stop Centre is a centralized scheme under the Ministry of Women and Child Development. The Department of Social Welfare, Andaman and Nicobar Administration have decided to implement the scheme in South Andaman to setup suitable mechanisms to promote harmony, reduce stress and crisis especially for women and girl child since November 2015 by ensuring that the needs of the society and women in particular were served better under one roof such as Psychological Counseling, Police Assistance, and Medical, Legal aid, Legal Counseling and five days temporary shelter with emergency response and rescue services.

Aggrieved women facing many kind of violence due to attempted sexual harassment, sexual assault, domestic violence have been approaching /referred to the One Stop Centre.

The Centre includes integrated support and assistance to women affected by violence, both in private and public spaces under one roof and facilitates immediate emergency and non-emergency access to services including medical, legal, psychological counseling support.

The One Stop Centre is integrated with existing helplines. Women affected by violence and in need of redressed services could be referred to One Stop Centre through these helplines 03192-230504, currently the WHL-Women Help Line 181 too routed through the same existing BSNL landline , 9531829006 and 3195, 2181 (toll free from BSNL Landline) working round the clock i.e 24x7 where cases of women in distress, child abused, depression, Suicidal Thoughts, drug abuse, Adjustment Disorder, alcoholism, violence against women can contact for redressal and support

As very few women were coming to share their grievances and were often seen to be silently suffering and allowing things to get worst, it was felt necessary to give a positive narrative to the programme with the integration of multiple of activities. The name of OSC was changed and Centre was given a new nomenclature of ARUNODAYA and introduced as a centre for holistic development in June, 2016 for providing physical, emotional and mental wellbeing to women, children & youth. The centre now provides multitude services including psycho-social counseling services in association with a pool of resources agencies which support different intervention. Outreach services were started besides centre based approach, so as to cater to large numbers.

Arunodaya is now a 24x7 centre which provides counseling to people, conducts yoga classes for physical wellbeing, has special sessions on stress management; many of session on health issues through experts and thus generates awareness in areas where the social problems are rampant including early marriage, teenage pregnancy, addiction to drugs/alcoholics etc.

Extracurricular activities for children and youth include engaging them in sports & recreation activities; career counseling in order to keep them focused and inculcating the right values has become major through of Arunodaya. It seems in order to change the social values it was felt important to start training to young minds. Those children & youth became target of the programme interventions instead of taking at crisis response for women in isolation.

Finally the he publics were satisfied with the One Stop centre services. The team has done assessment through the existing case by means of supporting one victim to other victim by bringing them to One Stop centre for reuniting the distress family.